

ETHICS AND PATIENT CARE STANDARDS



DEFINITION

- Ethics refers to the moral code for nursing and is based on obligation to service and respect for human life .

CODE OF ETHICS

- A code of ethics is a set of ethical principles that are accepted by all members of the profession.

POTTER AND PERRY

1. Employer organizations can **support their staff in upholding the standards** in their professional Code as part of providing the quality and safety expected by service users and regulators.



2. Educators can use the Code to **help students understand** what it means to be a registered professional nurse and how keeping to the Code helps to achieve that.



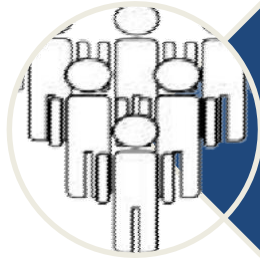
WORKING ELEMENT OF ICN CODE OF ETHICS .



- Study the standards under each element of code.
- Analyze the application of code in each domain .
- Discuss the code with co workers.
- Work in groups to clarify ethical decisions .
- Collaborate with national associations.

APPLICATION OF ETHICS IN IMPROVING PATIENT CARE

4 P's



PRIORITISE PEOPLE



PRACTISE EFFECTIVELY



PRESERVE SAFETY



PROMOTE PROFESSIONALISM
AND TRUST

PRIORTISE PEOPLE –

1. TREAT PEOPLE AS INDIVIDUALS AND UPHOLD THEIR DIGNITY.

- Treat people with kindness , respect and compassion .
- Make sure to deliver fundamentals of care effectively .
- Avoid making assumptions and recognize diversity and individual choice .
- Respect and uphold patients rights.
- Deliver care / treatment for which you are responsible and has to be delivered with out any delay.



2. LISTEN TO PEOPLE AND RESPOND TO THEIR PREFERENCE AND CONCERNS

- Recognize and respect the contribution the people can make to their own health .
- Encourage and empower people to share decisions about their treatment .
- Respect , support and document a persons right to accept or refuse care and treatment .
- Recognize when people are anxious or distress and respond compassionately and politely .



3. ASSESS THE PATIENTS PHYSICAL ,SOCIAL AND PSYCHOLOGICAL NEEDS .

- Recognise and respond compassionately to the needs of those who are in the end stage of their life.
- Act as an advocate for the vulnerable ,challenging poor practice and discriminatory attitude and behavior relating to their care.



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4. ACT IN THE BEST INTEREST OF PEOPLE ALL TIMES.

- Make sure of receiving properly taken informed consent and document it before carrying any information .
- Keep to all laws related to mental capacity of the country in which you are practicing.
- Inform colleagues , managers and the patient receiving care that if you have an objection to a particular procedure and arrange for a suitably qualified colleague to take over the responsibility for that persons care.



5. RESPECT PEOPLES RIGHT TO PRIVACY AND CONFIDENTIALITY

- Respects persons right to privacy in all aspects of care.
- Make sure that persons are aware of how and why information is used and shared by those who are practicing care.
- Respect that the patients right to privacy will continue after the death of the patient .
- Share the information with other agencies and professionals when the interest of patient safety and public protection override the need of confidentiality.



PRACTICE EFFECTIVELY

6. ALWAYS PRACTICE IN LINE WITH THE BEST AVAILABLE EVIDENCE

- Make sure that information given is evidence based .
- Maintain the knowledge and skills you need for safe and effective practice .



7. COMMUNICATE CLEARLY

- Use terms that people in your care , colleagues and public understands.
- Take reasonable steps to understand people's language and communication needs , providing where ever possible assistance to those who need to communicate.
- Use a range of verbal or non verbal communication methods and be aware of cultural sensitivities.



8. WORK COOPERATIVELY

- Respect the skills , contributions and expertise of your colleagues , referring matters to them when appropriate.
- Work in cooperation with your colleagues.
- Keep your colleagues informed when you are sharing an information with other health care professionals and staffs.
- Evaluate the quality of care with your colleagues.



Contd.....

- Share information to reduce the risk.
- Be supportive to colleagues if they are suffering with health or performance problems.



**9. SHARE YOUR SKILLS ,
KNOWLEDGE AND EXPERINENCE
FOR THE BENEFIT OF PEOPLE
RECEIVING CARE AND YOUR
COLLEGUES.**



**10. KEEP CLEAR AND ACCURATE
RECORDS RELEVANT TO YOUR
PRACTICE.**

11.BE ACCOUNTABLE FOR YOUR DECISIONS TO DELEGATE TASKS AND DUTIES TO OTHER PEOPLE

- Only delegate tasks and duties which are within other persons scope of competence , making sure that they will fully understand your instructions.
- Make sure that everyone you delegate task is adequately supervised and supported
- Confirm that the outcome of task delegated meets the required standards .



PRESERVE SAFETY

12. RECOGNISE AND WORK WITHIN THE LIMITS OF YOUR COMPETENCE.



13. BE OPEN AND CANDID WITH ALL SERVICE USERS ABOUT ALL ASPECTS OF CARE AND TREATMENT, INCLUDING WHEN ALL MISTAKES OR HARM HAVE TAKEN



14. ALWAYS OFFER HELP IN CASE OF AN EMERGENCY IN YOUR WORK PLACE OR ANYWHERE ELSE.



15. ACT WITHOUT DELAY IF YOU BELIEVE THAT THERE IS A RISK TO PATIENTS SAFETY OR PUBLIC PROTECTION.



PROMOTE
PROFESSIONALISM AND
TRUST.

16. UPHOLD THE REPUTATION OF YOUR PROFESSION AT ALL TIMES

- Keep the standards set by the code in all times.
- Act with honesty and integrity all times
- Treat people in way that will not take an advantage on their vulnerability.
- Stay objective and have a clear professional boundary with the patient and their family members.
- Do not impose your personal or religious belief on your patient.

Contd....

- Act as a role model to nursing students and newly qualified nurses to aspire to
- Maintain the level of health you need to carry out your professional role .
- Use all forms of spoken , written and digital communication including social media platforms responsibly respecting the privacy of the patients.

17. COOPERATE WITH INVESTIGATIONS AND AUDITS



18. RESPOND TO ANY COMPLAINTS MADE AGAINST YOU PROFESSIONALLY

- Never allow someone's complaint to affect the care that is provided to them.
- Use all complaints as a form of feedback and an opportunity for reflection and learning to improve practice.



19. PROVIDE LEADERSHIP TO MAKE SURE PEOPLES WELLBEING IS PROTECTED.

- Identify the priorities manages time, staff and resources effectively.
- Support any staffs that you may be responsible to follow the code .



THANK YOU !!!!