

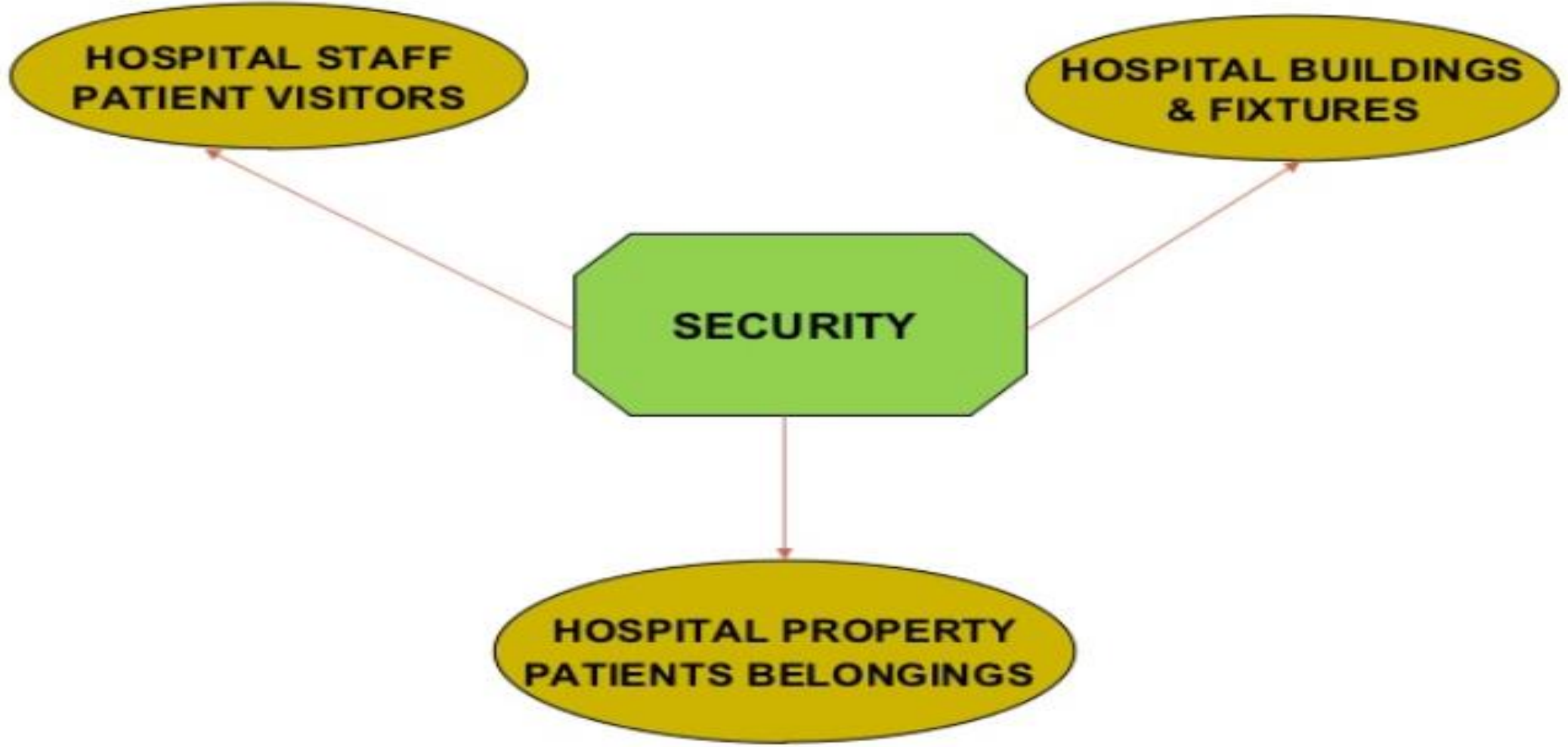
Hospital Security services

HOSPITAL SECURITY SERVICES

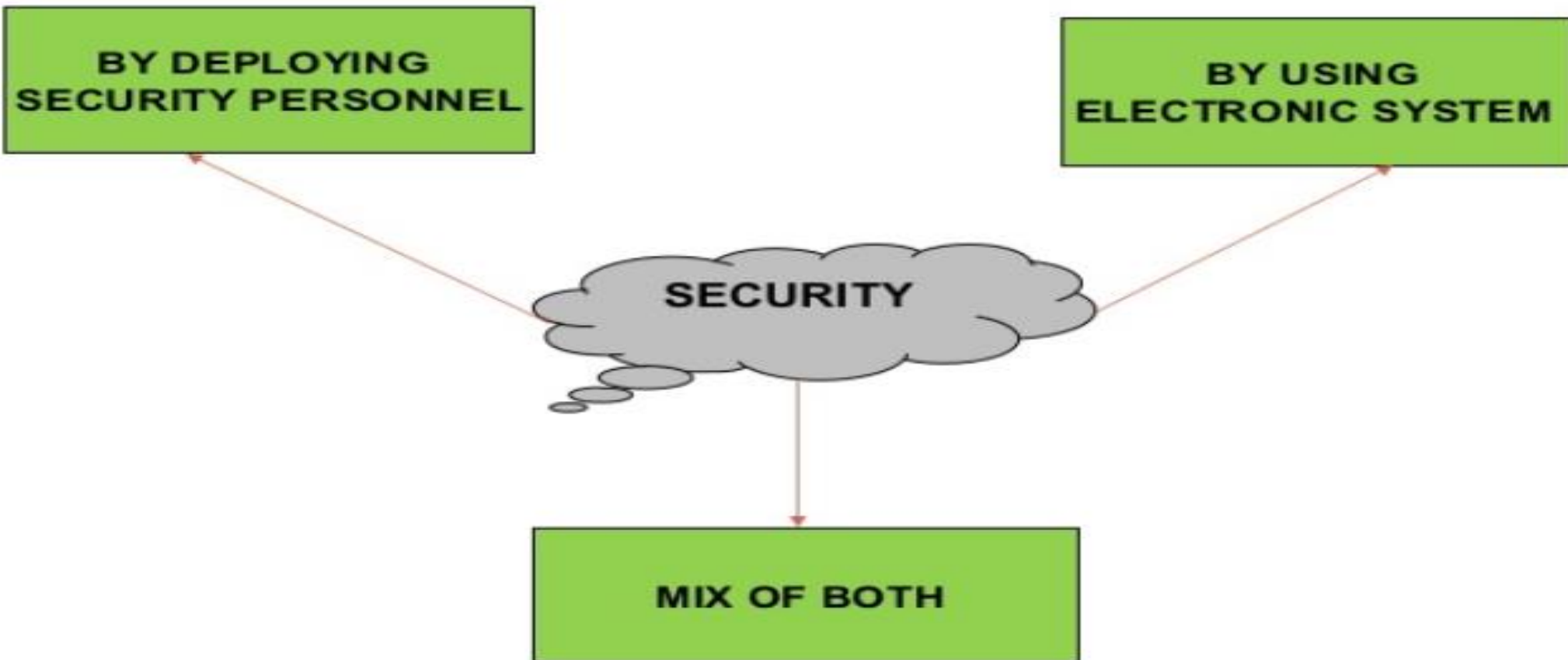
Security system in the hospital is a must because _____

- (i) Hospital is a people intensive place.**
- (ii) Provide services to stick people round the clock.**
- (iii) Any body has an access to any part of the hospital any time for advise and treatment.**
- (iv) The hospital atmosphere is always filled with emotions, excitements care and happiness, death and sorrow.**
- (v) The hospital staff operates in a tense atmosphere resulting in irritation, conformation, conflicts and aggression, threatening life of hospital staff.**
- (vi) Hospital uses very costly equipments, fixtures and machines whose safety is essential.**
- (vii) Not only hospital but also safety of patients, attendants and their property is the moral duty of the hospital.**

OBJECTIVE OF SECURITY SERVICES



SECURITY SERVICE CONSIDERATION



DEPLOYMENT OF SECURITY MEN

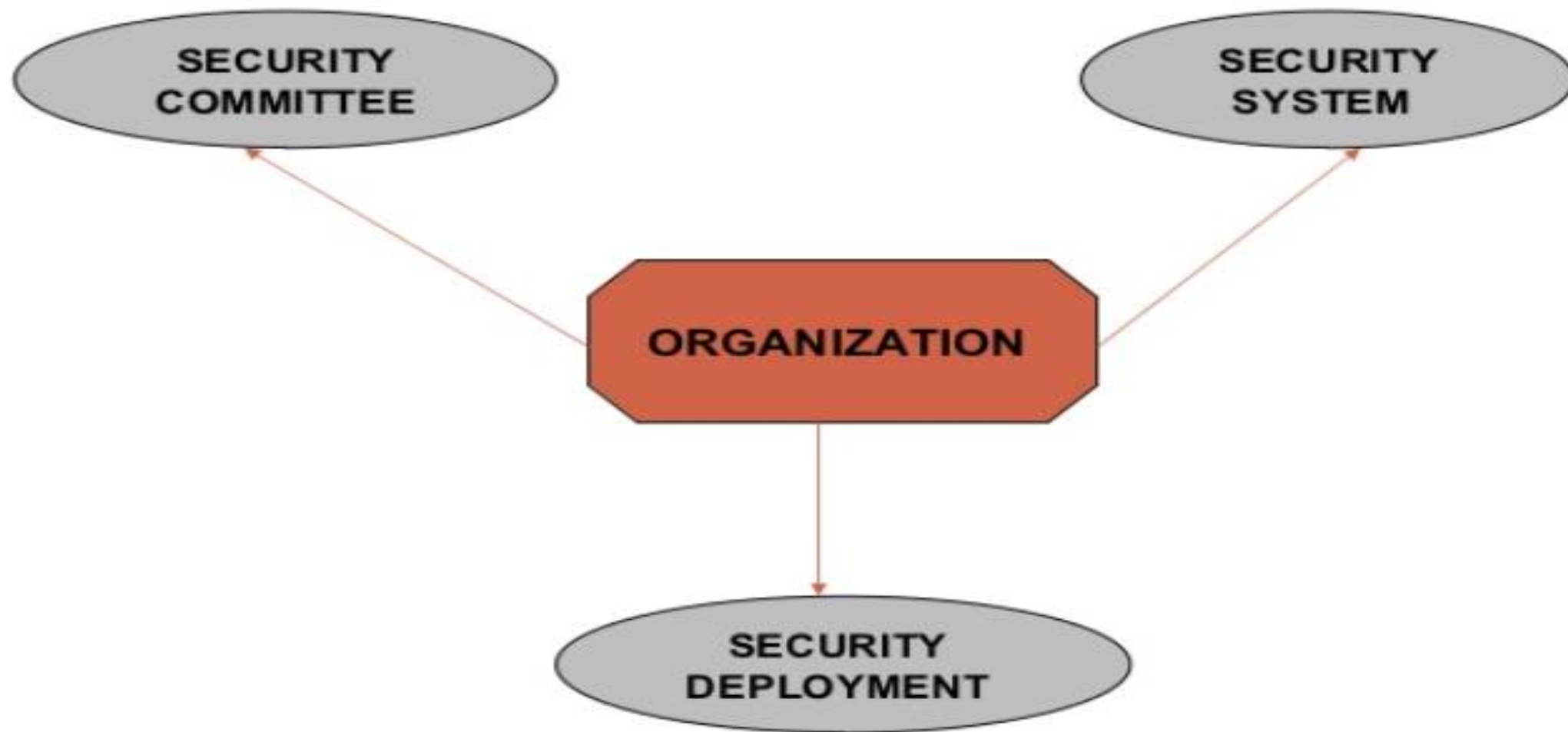
-Hospital should deploy well trained security personnel under the system.

-The security services is usually outsourced which is efficient, alert well trained and dedicated team of security men.

-Along with security personnel, other systems needs to be introduced to support the security personnel and restrict traffic.

- (i) Use of attendant pass**
- (ii) Use of identify card for staff**
- (iii) Use of metal detectors**
- (iv) Dedicated luggage room for patients**

ORGANIZATION OF SECURITY SYSTEM



HOSPITAL SECURITY COMMITTEE

CONSTITUTION:

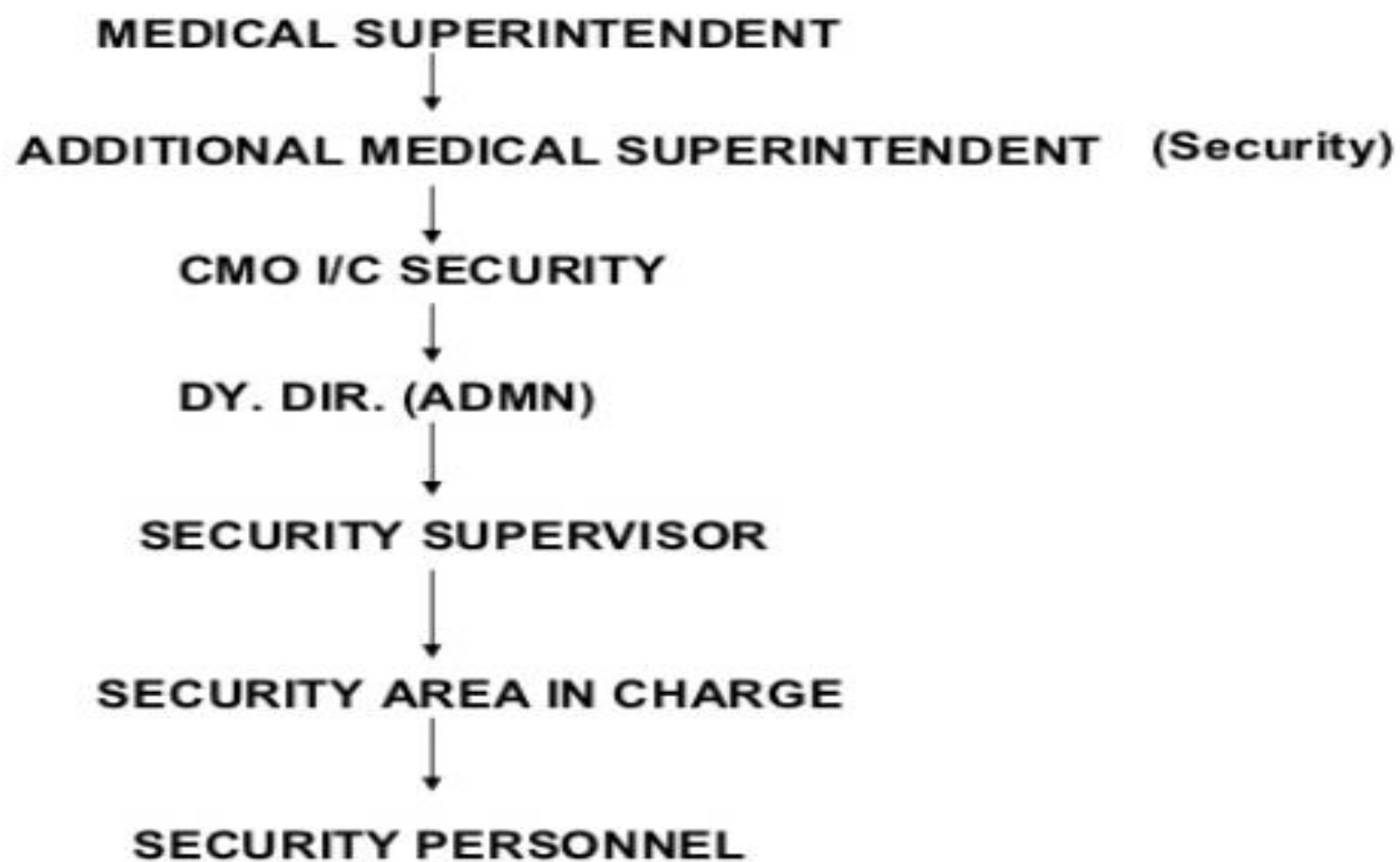
There should be a hospital security committee comprises of:-

1. Additional Medical Superintendent -	Chairman
2. CMO I/c Security -	Member Secretary
3. Nodal Safety Officer -	Member
4. CPWD Representative -	Member
5. Nursing Supdt. -	Member
6. Security Supervisor -	Member
7. 2-3 Departmental Heads -	Members
8. Dy. Dir. (Admn) -	Member

JOB FUNCTION:

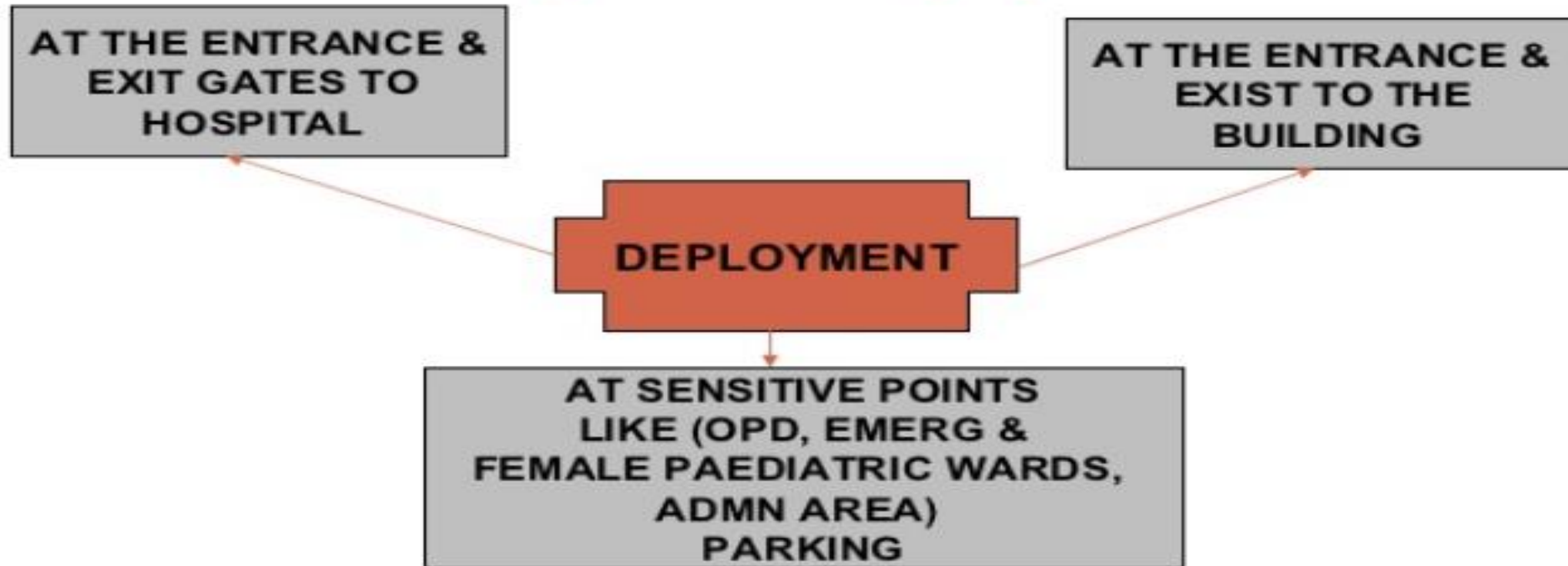
- The committee to meet once a month to review the security system.
- Make policy and guidelines for deployment of security at various points.
- Selection of security agency and making terms and conditions.
- Signing of contract with security agency.
- Carrying out periodic security audit.
- Checking bio data and police verification of security men.

SECURITY ORGANOGRAM



SECURITY DEPLOYMENT

A three tier system of deployment is followed.



-Over and above this three tier system of deployment, central control room.

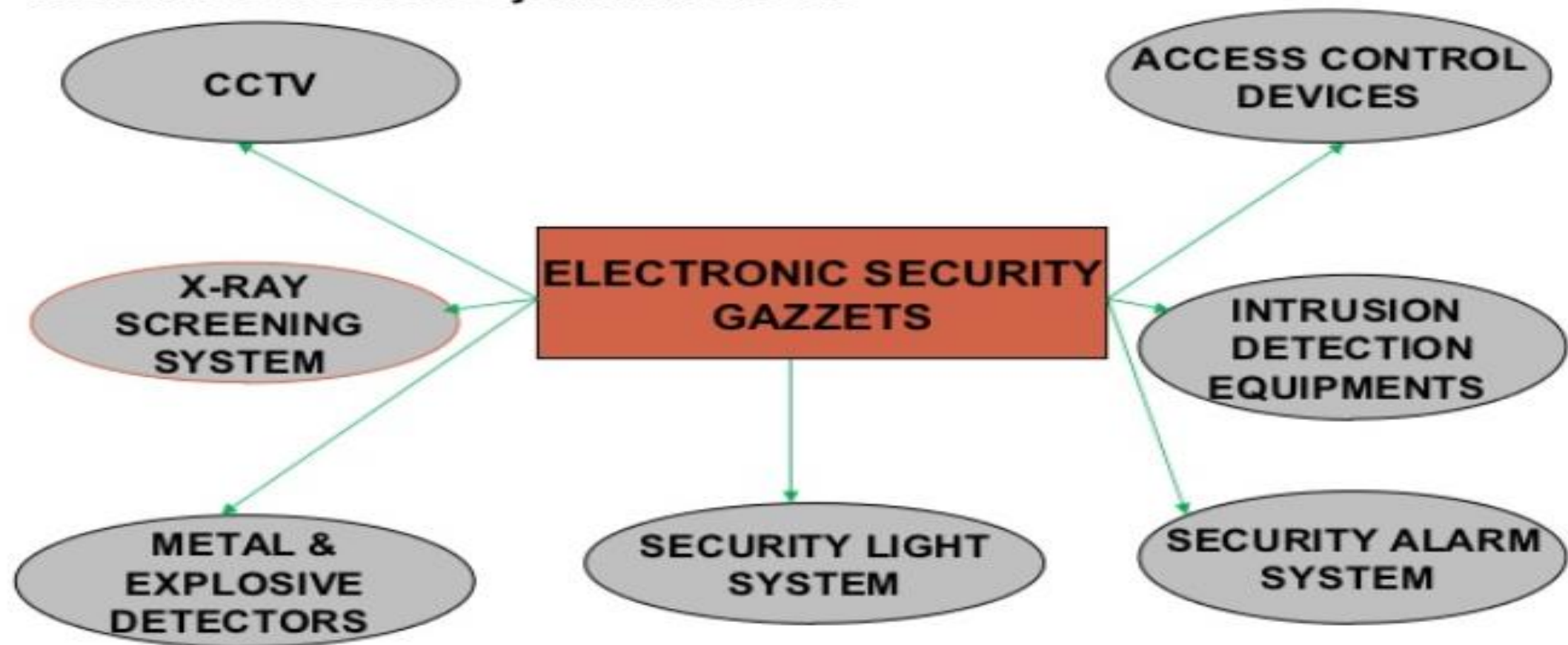
-There should be an area incharge and one **patrolling** team.

- The area in charge to deploy security man in his area.

-Petrolling team to make surprise petrol to check alertness of security area.

ELECTRONIC SECURITY SYSTEM

- With the advancement in technology more thrust is being given to electronic system of security management.
- This is not only cost effective but requires less manpower and more effective.
- The various electronic systems in use are-

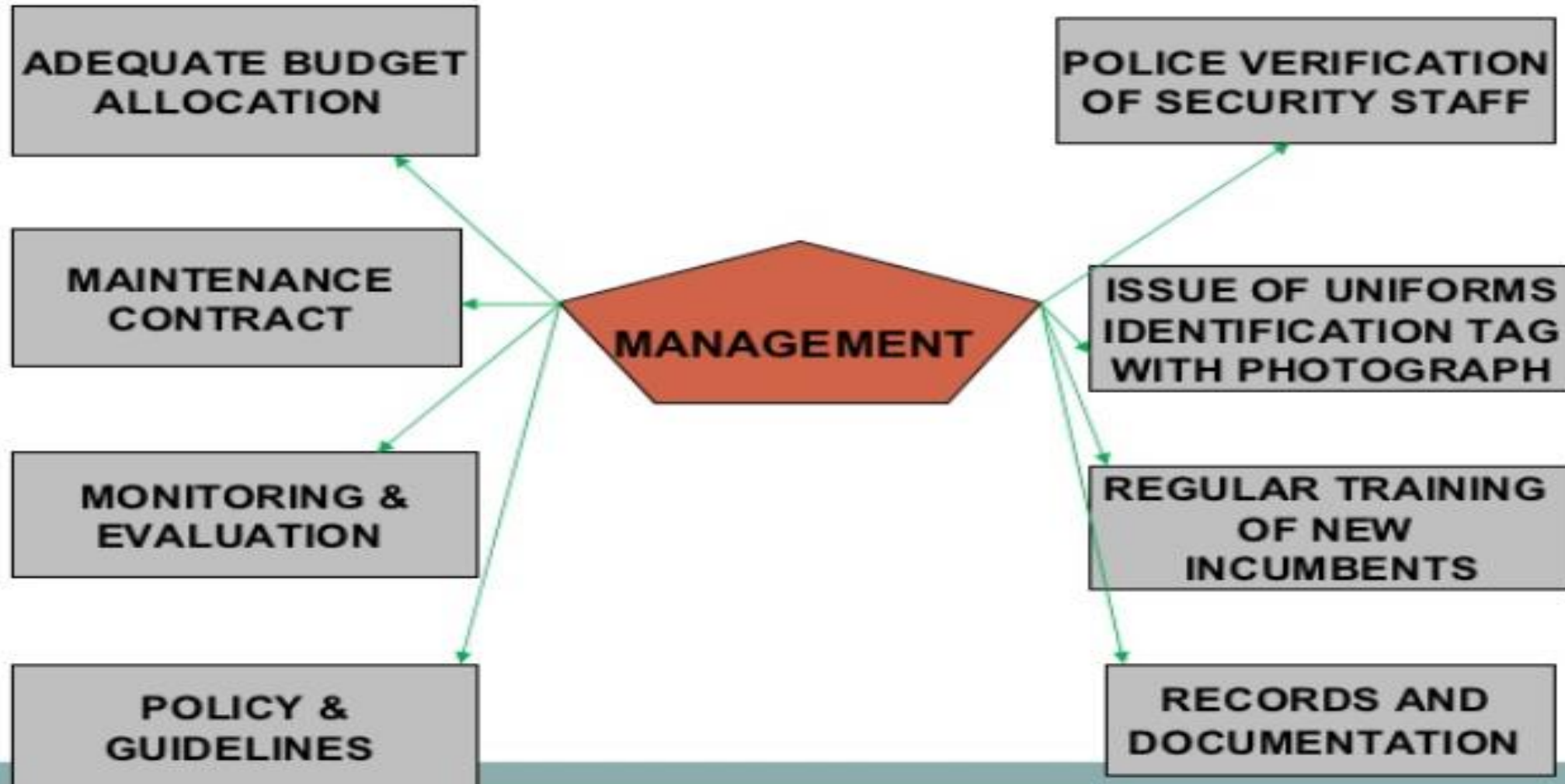


ELECTRONIC SURVEILLANCE SYSTEM

- The entire security network is connected to computer through a server.
- The security personnel sitting at surveillance centre can monitor activities in various areas of the hospital.
- The system has a recording provision, where activities are constantly recorded and can be viewed as and when required.
- People working in surveillance room are well trained and familiar with functioning of the computers in the system.
- The system has automatic alarm system, initiated if there is a breach in security or intruder trying to fiddle with the system.
- There should be SOP to run the system.
- Electronic engineers are responsible of maintenance of system.
- It has a viral protection system to preserve data and not destroyed.
- The system functions round the clock and continuously record data.

SECURITY MANAGEMENT

Management of security system, efficiently following points needs attention.



MIXED SECURITY SYSTEM

- It is better to have a mixed security system.
- In certain sensitive area guards should be physically deployed to take immediate action like emergency and wards, gates.
- Other areas can have electronic screening and close circuit T.V.
- The mixed system will be cost effective as well as more efficient and can avoid immediate security risks like man handling and protection of staff.
- What ever be the system objective is to safety of man, material and infrastructure.